

STAR ALLIANCE



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STAR ALLIANCE SWITZERLAND

Overview 2019

Dear Travel Professionals,

Star Alliance's member carriers are well represented in Switzerland. That's why we want to provide you herewith with an useful overview about all important information.

Please find below details for each airline. Clicking on the **logo of the respective carrier** brings you to a general overview, including facts & figures and links to further up-to-date information (e.g. concerning baggage allowance).

Clicking on the **picture of the aircraft** you are linked to connection details of the local representation of the airline. This allows you to get in contact with the local team, if needed.

And finally, if you use the **specific button "Travel Agent Website"** you will be guided to member carrier's dedicated travel agent website. Here you will find a lot of content provided especially for travel agencies.

Once a year we would like to give you that service from now on so that you have the full picture about our alliance. I recommend you to carefully save this email so that you can make use of it, whenever needed.

In that sense I would like to thank you also for the great collaboration throughout the year.

Happy Easter!

With kind regards,



Jonas Walter,
Star Alliance Coordinator Switzerland

Airline Information for Travel Agencies

Star Alliance Member Carriers in Switzerland



Aegean

Aegean Airlines, with its subsidiary Olympic Air is Greece's largest full-service airline. In 2015 the airline has been honored with the Skytrax World Airline award, as the best European regional airline. Aegean won this award for the 5th year in a row and for the 6th time since 2009.

[Travel Agents Website](#)



Air Canada

Air Canada, Canada's flag carrier, is one of the founding members of Star Alliance. Today Air Canada is among the 20 largest airlines in the world with 1500 daily departures to 220 destinations.

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Air China

Air China, the national flag carrier of China, joined Star Alliance in 2009 and has become a leading provider of passenger, air cargo and airline-related services and products in China. Today the company's network covers 40 countries and regions globally and 174 cities, including 64 international, 4 regional and 106 domestic cities.

[Travel Agents Website](#)



All Nippon Airways

All Nippon Airways (ANA) is a member of Star Alliance since 1999 and with 970 daily departures covers 70 international routes and over 110 domestic routes. ANA was awarded for providing the world's best airport services and best airline staff service in Asia by the world's leading Airline and Airport review site, SKYTRAX for the fifth consecutive year.

[Travel Agents Website](#)

Austrian 



Austrian Airlines

AIR NEW ZEALAND 



Air New Zealand

Austrian Airlines, member of the Lufthansa Group, joined Star Alliance in 2000. Today with a network of around 130 destinations and 350 daily departures, the airline is Austria's largest carrier and a ideal gateway between East and West.

[Travel Agents Website](#)

Air New Zealand joined Star Alliance in 1999 and with 500+ daily departures connects customers to 22 destinations within New Zealand and 31 destinations in Australia, the Pacific Islands, China, Japan, Singapore, North America, South America and the United Kingdom.

[Travel Agents Website](#)

 brussels airlines



Brussels Airlines

Brussels Airlines, a member of Lufthansa Group, joined Star Alliance in 2009. With 93 airports served and 300 daily departures the company is the leading Belgian airline operating out of Brussels, the capital of Europe.

[Travel Agents Website](#)

 CROATIA AIRLINES



Croatia Airlines

Croatia Airlines, the Croatian flag carrier, was registered under the name of Zagreb Airlines d.d. in 1989. Since July 1990, the company has been operating under its present name. Croatia Airlines is a full-service carrier that provides domestic and international air passenger and cargo transport services.

[Travel Agents Website](#)

 EGYPTAIR

 Ethiopian የኢትዮጵያ



Egyptair

EGYPTAIR is the world-renowned national airline of Egypt based in the Cosmopolitan city of Cairo. In more than 85 years, EGYPTAIR has experienced extraordinary growth and taken the lead to be the first airline in the Middle East and Africa, and the seventh in the world to join IATA.

[Travel Agents Website](#)

LOT POLISH AIRLINES



LOT Polish Airlines



Ethiopian Airlines

As flag carrier of Ethiopia, Ethiopian Airlines has become one of the continent's leading carriers. Ethiopian's network spans to Europe, North America, South America, Africa, Middle East and Asia, connecting cities across the globe. Ethiopian is proud to be a Star Alliance Member since December 2011.

[Travel Agents Website](#)

 **Lufthansa**



Lufthansa

LOT Polish Airlines is a modern airline connecting Poland and Central-Eastern Europe with the world.

LOT is all about people who are full of positive energy and the ability to successfully combine modernity with tradition. The best pilots, many of them renowned as world champions, professional cabin crews and ground staff serve our passengers every day with commitment and smiles. We are proud that we are building Poland's most international brand together.

[Travel Agents Website](#)

 Scandinavian Airlines



Scandinavian Airlines

SAS Scandinavian Airlines is Northern Europe's leading airline with more than 800 daily flights to 123 destinations in Scandinavia, Europe, the U.S. and Asia. Along with an extensive loyalty program, EuroBonus, SAS offers a wide range of innovative travel solutions in order to make customers' travel as time efficient and smooth as possible.

[Travel Agents Website](#)

 SOUTH AFRICAN AIRWAYS

Lufthansa is the biggest airline within the Lufthansa Group and is the first five stars Airline in Europe.

As one of the world's largest and most prestigious airlines, Lufthansa currently flies to 214 destinations in 75 countries on 5 continents. In the 2018 business year, the airline welcomed around 70.1 million passengers on board its flights.

[Travel Agents Website](#)

SINGAPORE AIRLINES 



Singapore Airlines

Singapore Airlines' success has been fuelled by its dedication to customer service. In-flight menus in all classes of service offer gourmet meals created by a panel of internationally renowned chefs, and all customers can enjoy the carrier's state-of-the-art in-flight entertainment system, which offers a wide choice of movies, music and games. The care and attention that Singapore Airlines gives to its customers has earned the airline many industry and travel awards.

[Travel Agents Website](#)

 SWISS



South African Airways

South African Airways (SAA) is the leading carrier in Africa, serving 57 destinations, in partnership with SA Express, Airlink, and its low cost carrier, Mango, within South Africa and across the continent, and eight intercontinental routes from its Johannesburg hub.

SAA is the winner of the "Best Airline Staff Service" Award in the Africa category; this shows that our customer-facing employees are our true brand ambassadors who made a difference to millions of travelling customers.

[Travel Agents Website](#)



Swiss International Airlines

Swiss International Air Lines (SWISS) serves 100 destinations in 44 countries all over the world) from its Zurich and Geneva hubs with a fleet of 94 aircraft.

As the airline of Switzerland, SWISS is a byword for traditional Swiss values. True to its roots, the company is dedicated to providing the highest possible quality in all its products and services. As part of the Lufthansa Group and a member of Star Alliance, SWISS remains faithful to its mission of providing quality air services that link Switzerland with Europe and the world.

[Travel Agents Website](#)

TURKISH AIRLINES 





Thai Airways

Thai Airways International Public Company Limited (THAI) is the designated national carrier of the Kingdom of Thailand. Founded in 1960, THAI operates an average of 1,095 roundtrip flights per week on domestic, regional and intercontinental routes. THAI's philosophy is to provide a full service to premium passengers while maintaining the highest standards of service to leisure travelers.

[Travel Agents Website](#)



United Airlines

Turkish Airlines

Turkish Airlines, one of the fastest growing airlines, joined Star Alliance in 2008. With a network of 287 destinations and many awards for the quality of its service, Turkish Airlines is recognized as a 4-star airline. According to the Skytrax survey 2017, Turkish Airlines was chosen as "Best Airline in Southern Europe" for the 9th consecutive time.

[Travel Agents Website](#)



Star Alliance

United is a founding member of the Star Alliance network. Today, the airline operates the most fuel efficient fleet among U.S. network carriers with the world's most comprehensive global route network, including world-class international gateways to Asia and Australia, Europe, Latin America, and the Middle East. United, together with United Express, offers more than 4,500 flights a day to 338 destinations.

Five airlines created Star Alliance as the first global aviation alliance back in 1997. We're still pioneering – dedicated to innovation and excellent customer service, with a track record of success. So our customers experience the best of both worlds: absolute reliability coupled with constant innovation.

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About Star Alliance: The Star Alliance network was established in 1997 as the first truly global airline alliance to offer worldwide reach, recognition and seamless service to the international traveller. Its acceptance by the market has been recognized by numerous awards, including the Air Transport World Market Leadership Award and Best Airline Alliance by both Business Traveller Magazine and Skytrax. The member airlines are: Adria Airways, Aegean Airlines, Air Canada, Air China, Air India, Air New Zealand, ANA, Asiana Airlines, Austrian, Avianca, Avianca Brasil, Brussels Airlines, Copa Airlines, Croatia Airlines, EGYPTAIR, Ethiopian Airlines, EVA Air, LOT Polish Airlines, Lufthansa, Scandinavian Airlines, Shenzhen Airlines, Singapore Airlines, South African Airways, SWISS, TAP Portugal, Turkish Airlines, THAI and United. Overall, the Star Alliance network currently offers more than 18,400 daily flights to 1,300 airports in 193 countries. Further connecting flights are offered by Star Alliance Connecting Partner, Juneyao Airlines. You can opt out of receiving any marketing communications from us by clicking [here](#) or sending us an [email](#), with an unsubscribe request.